



MASTERS OF HOSPITAL MANAGEMENT

Offered by:

SRIMANTA SANKARADEVA UNIVERSITY OF HEALTH SCIENCES

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INTRODUCTION:

Overview:

Hospital is a complex place to work and each day the caregivers and managers face operational issues which can negatively affect the experience of the patients in the hospital. Every day, caregivers and managers navigate operational hurdles that can impact the patient experience. These challenges may include delays in processes, extended lengths of stay, issues with patient flow management, and their potential effects on clinical care. Additionally, hospitals face financial pressures, government mandates, patient safety concerns, quality care demands, and staff-related or technological challenges, among others.

To address these complexities, the Hospital Management course by SSUHS has been thoughtfully designed. This program brings together healthcare leaders from across the country and beyond, including senior managers, hospital owners, planners, academicians, and industry experts. Participants will gain fresh perspectives on healthcare challenges in India while learning alongside peers from diverse backgrounds.

Why this course?

As a seasoned executive, a healthcare professional deserves a platform that not only provides broad insights into the latest trends and advancements in healthcare but also strengthens their functional expertise across various areas within the organization. This thoughtfully designed curriculum brings together proven methodologies in Hospital Management, equipping professionals to excel as leaders in an ever-evolving and competitive market while navigating the challenges of today's economy.

OBJECTIVES OF THE COURSE:

- Give an insight on the healthcare systems in India
- Introduce the participants to the concepts of Healthcare Management and to apply in professional practice
- Familiarize them with the changing concepts of Healthcare Management
- To develop managerial and leadership skills and to convert them into trained healthcare administrators

UNIQUENESS OF THE COURSE:

- Course curriculum designed by qualified and experienced professionals from healthcare industry
- Faculties from SSUHS and few distinguished invited Resource Persons from healthcare industry
- Best in class infrastructure and amenities
- Access to the library and vast repository
- Practical oriented teaching – better learning experience
- Case studies from across the globe
- Special papers
- Collaboration with Financial Institutes for approval of Education Loans

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DESIRED OUTCOMES:

- Program aimed at strengthening the Healthcare delivery system in the country
- The program would address the issues of a mix of managerial & operational aspects in healthcare, thereby improving the quality of care being delivered to the patients
- This would bring a paradigm shift in focus from only providing clinical care to providing comprehensive care to the patients
- Improved efficiency in the various departments of the hospitals, thereby minimizing on the unnecessary expenditure
- Ability to impact healthcare delivery systems, which will have effect on various performance outcomes:
 - Seamless flow of activities in the hospitals
 - Better patient care
 - Evidence Based Design, thereby improving the outcome of patient care
 - Reducing redundancy
 - Better utilization of the funds and management of finances
 - Reducing operational issues in the hospitals
 - Safe Hospitals
 - Overall Patient Satisfaction

WHO SHOULD ATTEND?

1. Healthcare Professionals Looking to Transition into Management

- Doctors, nurses, and allied health professionals who wish to shift from clinical roles to administrative and managerial roles.
- Those aiming to lead hospitals, clinics, or healthcare organizations.

2. Graduates Interested in Healthcare Administration

- Individuals with a background in life sciences, healthcare, or related fields who want to specialize in hospital management.
- Fresh graduates seeking a career in healthcare operations and administration.

3. Mid-Level Managers in Healthcare Settings

- Current hospital or healthcare staff in administrative roles aiming to enhance their knowledge and advance their careers.
- Professionals who want to gain expertise in modern management practices and healthcare policy.

4. Aspiring Entrepreneurs in Healthcare

- Individuals planning to start or manage their own healthcare businesses, such as hospitals, diagnostic centers, or healthcare startups.

SELECTION:

1. The number of seats for the Master of Hospital Management course is 30 (Thirty) seats out of which 10 (Ten) seats are reserved for in-service candidates. The short listed candidates will be called for interview. Final Selection will be made on the basis of marks obtained in qualifying exams and interview to be conducted by the Selection Committee comprising of members from SSUHS. The in-service candidates shall have to submit NOC from the Government of Assam/Competent authority while applying.

ELIGIBILITY:

1. Master of Hospital Management (MHM):

A candidate must be Graduate in MBBS/BDS/B.Sc Nursing/ with minimum aggregate of 55 % or above and 50% for reserved categories.

DURATION OF COURSE:

1. Master of Hospital Management (MHM): 2 Years (i.e. four semester) inclusive of Internship & Dissertation in the 4th Semester.

FEES STRUCTURE:

1. For Master of Hospital Management (MHM): Rs. 65,000 /- (Rupees sixty-five thousand only) per semester. University Registration fee & exam fee shall be as per rates of MD/MS courses.
2. Stipend: There shall no provision of stipends for the students.

BENEFITS OF THE PROGRAM:

- Have a trained pool of professionals to deliver patient care

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- Better utilization of the resources
 - Optimal utilization of funds
 - Proper implementation of the programs and schemes
 - Develop credibility and confidence among the people on the healthcare delivery systems, both government and private
 - The Course will help the executives to grow beyond the routine functional area and develop into a well-groomed manager with leadership strengths across the various aspects in a healthcare setting. Coupled with that, the elective subjects help the executives to delve into the details on the selected topics in real world scenarios.

THE FACULTY:

At SSUHS, the participants will learn from esteemed group of teachers, academicians, industry leaders, researchers, clinicians who are renowned in their respective field/ domain. Apart from teaching, few of these faculties are renowned authors of books on healthcare, or, have been instrumental in bringing a change in the healthcare scenario of the country.

All the faculties are easily accessible and are known for their contributions in their respective fields in healthcare.

PEDAGOGY:

The program will use a mix of offline teaching comprising of lectures and active interactions by the participants through discussions, case studies, exercises, group assignments. There will also be hospital visits and assignments for the practical exposure & learning of the various aspects in Healthcare Management Systems. For all Modules, emphasis would be given on the usage of technology as applicable.

The language for the course will be English.

PRACTICAL ASSIGNMENTS:

The participants can do their practical assignments in any of the hospitals approved by the SSUHS. They can also do their assignments in an NABH Certified or Accredited Hospitals/ Labs (as applicable and depending on their topic). For every 5 participants, there will be a Mentor who will monitor and guide them in their practical assignments. Evaluation will be done periodically and the participants will have to submit a quarterly report to the Mentor for their progress and

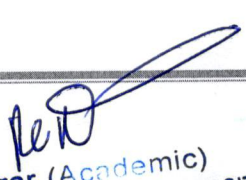
assignments.

CERTIFICATION:

A participant on successful completion of the course is eligible for a Certificate issued by the SSUHS.

CAMPUS INTERVIEW:

After completion of the course, the University will hold Campus Interview for the passed out students where reputed Regional, National & International Health establishment will be invited.


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COURSE MODULES:

SEMESTER 1:

Sl. No.	Code	Course Title	Credit Hours
1	S1-01	Management and organization theory	4
2	S1-02	Healthcare Systems	4
3	S1-03	Accounting for hospitals	4
4	S1-04	Healthcare Statistics	4
5	S1-05	Health Economics	3
6	S1-06	Principles of Marketing	4
7	S1-07	Computer basics- lab	3
8	S1-08	Hospital Visits	4
TOTAL			30

SEMESTER 2:

Sl. No.	Code	Course Title	Credit Hours
1	S2-01	Human Resource Management	4
2	S2-02	Planning of Healthcare Facilities	4
3	S2-03	Cost Accounting in Healthcare	4
4	S2-04	Hospital Operations Management – I	4
5	S2-05	Operations Research	3
6	S2-06	Research methods in hospitals	4
7	S2-07	Healthcare IT Systems Design	3
8	S2-08	Hospital Department Visits	4
TOTAL			30

SEMESTER 3:

Sl. No.	Code	Course Title	Credit Hours
1	S3-01	Organizational Behavior	4
2	S3-02	Management of Healthcare Services	4
3	S3-03	Hospital Financial Management	4
4	S3-04	Hospital Operations Management II	4
5	S3-05	Marketing of Healthcare Services	3
6	S3-06	Hospital Information Systems	3
TOTAL			22

SEMESTER 4:

Sl. No.	Code	Course Title	Credit Hours
1	S4-01	Communications in Healthcare	4
2	S4-02	Quality Management Systems	4
3	S4-03	Strategic Management	4
4	S4-04	Legal Aspects in Healthcare	4
5	S4-05	Dissertation/ Internship	4
TOTAL			20